Workday Signs a New State or Local Government Nearly Every Week as Agencies Move Off of Legacy Systems

States, Local Governments, and Special Districts Including State of Delaware, Commonwealth of Massachusetts, and New Jersey Turnpike Authority, Are Turning to Workday for Faster Payroll and Real-Time Budget Visibility

PLEASANTON, Calif., Sept. 2, 2026 /PRNewswire/ -- Workday, Inc. (NASDAQ: WDAY), the enterprise AI platform for HR, finance, and IT, today announced a growing number of states, local governments, and special districts across the U.S. are choosing Workday to replace disconnected systems with a unified platform for HR and finance.

New customers include the City of Bell Gardens, California; Bexar County; the State of Delaware; the City of Fond du Lac, Wisconsin; the Commonwealth of Massachusetts; New Jersey Turnpike Authority; New York State Unified Court System; and Utah Transit Authority (UTA). The City of Akron, Ohio; the State of Georgia; the City of San Mateo, California; and Sandy City, Utah have also recently gone live with Workday. Together, these entities are part of an expanding community of state and local government customers, including more than 100 that selected Workday in just the past two years.

"Public servants shouldn't have to work around outdated systems just to hire employees, run payroll, or understand the status of a budget," said Michael Hofherr, senior vice president, industry product, Workday. "Workday gives agencies the technology they can count on for everything from paying people accurately and on time to managing budgets."

Why Governments Are Making a Change

State and local government entities are being asked to deliver essential services with limited time and resources. Yet many still rely on separate HR, payroll, time-tracking, and finance systems. Without one connected system, employees have no reliable way to look up their own pay or PTO balance and call HR instead, managers submit tickets to find overtime data, and finance teams wait days to retrieve information needed for reporting and forecasting decisions.

Workday brings HR and finance together on one platform. Employees can handle routine tasks through self-service tools, managers can access the information they need, and leaders can make decisions using more current data. Because Workday's AI is grounded in the same business processes, data, security, and controls agencies already use to manage their people and finances, government organizations can apply AI responsibly to mission-critical work.

City of Bell Gardens, California, Moves to Workday in Record Time

After a decade on an aging legacy platform, the City of Bell Gardens needed a fast path to modern, cloud-based operations. The City went live on Workday HCM and Workday Financials in just five months.

"The transition to Workday has already modernized our processes and given our team the real-time visibility we simply didn't have before," said Manuel Carillo, director of finance and administrative services, City of Bell Gardens. "This project shows what's possible when a municipal organization commits to change and pairs it with the right expertise."

Cities and States Are Replacing Legacy Systems Without Disrupting Operations

The City of Akron, Ohio, serves nearly 198,000 residents with a workforce of more than 2,300 employees. The City selected Workday to replace a 30-year-old patchwork of systems that required paper-based processes, duplicate time entry, and expensive HR upgrades. With Workday's digital, mobile, and self-service capabilities, Akron is creating a more consistent experience for employees across recruiting, learning, and payroll, while giving HR staff more time to focus on higher-value work.

In Akron, employees can now get everyday workforce answers themselves. Managers can view overtime totals without submitting an IT ticket, and employees can check remaining PTO without calling HR. Since going live, Akron has continued expanding its use of Workday, including using Workday's Self-Service Agent, Payroll Agent, and Financial Audit Agent in early access. Self-Service Agent lets employees and managers ask routine questions in natural language and get answers faster, while Payroll Agent and Financial Audit Agent help automate routine payroll validation and audit evidence collection.

"We were stagnant for so many years," said Darren Rozenek, chief technology officer, City of Akron. "Workday has helped us make everyday work easier for our teams so we can better serve residents."

In Georgia, state agencies are adopting Workday to modernize HR and financial management, giving agency leaders faster access to budget and workforce information. The deployment spans more than 200 agencies, bringing over 70,000 employees onto Workday in about 30 months. The previous system was a legacy platform with undocumented workflows and processes. Grants management was handled manually in spreadsheets and basic data requests could take days. With Workday, Georgia is automating data entry and grants tracking, which frees staff to spend more time on predictive modeling, trend analysis, and budget forecasting.

"For years, our agencies relied on a heavily customized, 25-year-old system that made it difficult to get timely information and work consistently across the state," said Gerlda Hines, state accounting officer, State of Georgia. "With Workday, what once took days now takes minutes, giving our teams more time to focus on analysis, better decisions, and serving Georgians."

As states, local governments, and special districts look to modernize, Workday gives them one trusted platform for HR and finance. This foundation helps leaders act on clearer information, frees teams from routine work, and lets them focus more time and resources on the residents and communities they serve.

For More Information

- Learn more about how Workday supports state and local governmentshere.
- Read how the City of Akron is modernizing with Workday.

About Workday
Workday operates at the heart of the enterprise – HR, finance, and IT – where the margin for error is effectively zero. By tightly coupling AI with the context, guardrails, and trusted processes that run the business, Workday goes beyond AI that assists with work to agents that are capable of driving measurable outcomes. More than 11,500 organizations worldwide, including more than 65% of the Fortune 500, trust Workday to deliver. For more information about Workday, visit workday.com.

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Forward-Looking Statements
This press release contains forward-looking statements including, among other things, statements regarding Workday's plans, beliefs, and expectations. These forward-looking statements are based only on currently available information and our current beliefs, expectations, and assumptions. Because forward-looking statements relate to the future, they are subject to inherent risks, uncertainties, assumptions, and changes in circumstances that are difficult to predict and many of which are outside of our control. If the risks materialize, assumptions prove incorrect, or we experience unexpected changes in circumstances, actual results could differ materially from the results implied by these forward-looking statements, and therefore you should not rely on any forward-looking statements. Risks include, but are not limited to, risks described in our filings with the Securities and Exchange Commission ("SEC"), including our most recent report on Form 10-Q or Form 10-K and other reports that we have filed and will file with the SEC from time to time, which could cause actual results to vary from expectations. Workday assumes no obligation to, and does not currently intend to, update any such forward-looking statements after the date of this release, except as required by law.

Any unreleased services, features, or functions referenced in this document, our website, or other press releases or public statements that are not currently generally available are subject to change at Workday's discretion and may not be delivered as planned or at all. Customers who purchase Workday services should make their purchase decisions based upon services, features, and functions that are currently available.

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