Newsroom | Workday

Workday Named Best in KLAS for ERP for Large Organizations for Ninth Consecutive Year

Workday Also Earns Top 2026 KLAS Honors for Talent Management

PLEASANTON, Calif., Feb. 4, 2026 — Workday, Inc. (NASDAQ: WDAY), the enterprise AI platform for managing people, money, and agents, today announced that KLAS Research recognized Workday as the 2026 Best in KLAS winner for ERP for large organizations. Workday was also named Best in KLAS for Talent Management. This achievement marks nine consecutive years at the top of the rankings, a streak driven by Workday's ability to simplify finance and HR, reduce administrative burden, and give staff more time to focus on patient care.

Faced with shrinking margins and critical staffing shortages, healthcare providers can no longer afford the friction of disconnected systems. Workday is delivering the next generation of ERP, redefined for the AI era. While legacy ERP is a transactional system of record, Workday is a system of action that understands the business, anticipates needs, and helps healthcare leaders reimagine how work gets done. By unifying HR, finance, and supply chain management into a single platform with AI at its core, Workday helps eliminate fragmented processes and provide real-time visibility. This enables healthcare organizations of all sizes to unlock operational efficiencies and reclaim the time spent on administrative hurdles, helping to shift the focus back to patient-centered care.

"Winning Best in KLAS for large organizations for the ninth year isn't just about being a trusted partner – it reflects that Workday has become the operational backbone for many leading healthcare systems," said John Kravitz, vice president and head of healthcare at Workday. "By replacing fragmented processes with a unified, AI-powered platform, we help providers respond faster to change, protect margins, and optimize the time and resources their teams have to deliver exceptional care."

Delivering Real Value for Customers

The Best in KLAS designation is determined entirely by customer feedback. Healthcare leaders from across the continuum of care highlighted several key areas where Workday's partnership and technology provide real business value:

- **Operational Efficiency:** "Our outcomes with supply chain and materials management have been really good," noted one chief information officer (CIO). "In the past, half of the system used a paper-based process. Now, we have much better control and more visibility into our inventory. The system is very streamlined in terms of procure-to-pay processes." [1]
- **Measurable Impact:** "With the [Workday] solution, we have seen reduced time to financial close, reduced payroll cycle time, and increased efficiency from automation," said one director. "We have significant automation, better tracking of order status, and improvements in physical inventory counts." [2]
- **Collaborative Innovation:** "Workday is very innovative, and they really listen to us when they are developing innovations," shared one director. "They are very focused on customer service, and they are closely involved. They want us to be successful and are actively involved in our success." [3]

"The Best in KLAS awards recognize the vendors who consistently deliver excellence through partnership with healthcare organizations," said Adam Gale, CEO, KLAS Research. "Winning this award means customers trust you to help them succeed in our rapidly changing healthcare landscape. This means helping them to improve patient care, achieve better outcomes, and find true ROI. We're honored to amplify the voice of providers and payers at KLAS, and to celebrate those vendors who turn feedback into action."

The Best in KLAS Report recognizes software and services companies that excel in helping healthcare professionals improve patient care.

For more information:

- Learn more about Workday for Healthcare here.
- Visit Workday at booth #2318 at ViVE, February 22-25, 2026 in Los Angeles.
- Visit Workday at booth #4208 at HIMSS Global Health Conference & Exhibition, March 9-12, 2026 in Las Vegas.

About KLAS Research

KLAS is a research and insights firm on a global mission to improve healthcare. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software and services to deliver timely reports and performance data that represent provider and payer voices and act as catalysts for improving vendor performance. The KLAS research team publishes reports covering the most pressing questions facing healthcare technology today, including emerging technology insights, that provide early insights on the future of healthcare technology solutions. KLAS also fosters measurement and collaboration between healthcare providers and payers and best practice adoption. Learn more at klasresearch.com.

About Workday

Workday is the enterprise AI platform for managing people, money, and agents. Workday unifies HR and Finance on one intelligent platform with AI at the core to empower people at every level with the clarity, confidence, and insights they need to adapt quickly, make better decisions, and deliver outcomes that matter. Workday is used by more than 11,000 organizations around the world and across industries – from medium-sized businesses to more than 65% of the Fortune 500. For more information about Workday, visit workday.com.

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Forward-Looking Statements

This press release contains forward-looking statements, including, among other things, statements regarding Workday's plans, beliefs, and expectations. These forward-looking statements are based on currently available information and Workday's current beliefs, expectations, and assumptions. Because forward-looking statements relate to the future, they involve risks, uncertainties, and assumptions that are difficult to predict and many of which are beyond Workday's control. If those risks materialize, assumptions prove incorrect, or business conditions change, actual results could differ materially from those implied in these forward-looking statements. Workday undertakes no obligation to update any such statements, except as required by law. Any unreleased services, features, or functions referenced in this document are subject to change and may not be delivered as planned or at all. Customers should make purchasing decisions based only on currently available services, features, and functions.

1 Customer quote received by KLAS Research in June 2025

2 Customer quote received by KLAS Research in October 2025

3 Customer quote received by KLAS Research in October 2025

For further information: Investor Relations: ir@workday.com; Media Inquiries: media@workday.com.

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