Newsroom | Workday

Workday is the Only Vendor to be Named a Customers' Choice in 2025 Gartner® Peer Insights™ for Cloud ERP for Service-Centric Enterprises

Company Scored the Highest Overall Rating in the Report

Pleasanton, Calif., June 5, 2025 — Workday, Inc. (NASDAQ: WDAY), the AI platform for managing people, money, and agents, today announced that it has been named a Customers' Choice in the 2025 Gartner® Peer Insights™ 'Voice of the Customer for Cloud ERP' for Service-Centric Enterprises report. Workday was the only vendor to be recognized with the Customers' Choice distinction among the five ERP providers peer-reviewed in the report. A complimentary copy of the report is available here.

Workday scored the highest overall score of any vendor, which the company believes highlights its commitment to helping customers streamline processes, make confident decisions faster, and achieve desired outcomes with Workday Illuminate™. By combining operational data with finance and workforce data in a single system of record, Workday provides organizations with timely insights to more accurately predict outcomes and uncover untapped revenue opportunities, helping customers scale their business and meet transformation goals.

"Workday is helping customers close the productivity gap by putting AI to work where it matters most — enabling them to protect and grow their business value and achieve greater impact," said Andrew Kershaw, group general manager, office of the CFO, Workday. "We believe this recognition affirms our commitment to delivering the HR and finance innovations that help organizations adapt, scale, and deliver real results in a changing world."

Gartner® Peer Insights™ documents customer experience through verified ratings and peer reviews. As of June 1, 2025, Workday reviews include the following:

- "Workday is the premier ERP system in the market. Excellent product and service!" – AVP, HR & Technology Solutions in the insurance (except health) industry [read full review]
- "Our overall experience with the Workday implementation and use of the product has been exceptional. It is the right platform for our users and serves the needs of our organization at the highest level." – Director of IT in the healthcare and biotech industry [read full review]
- "Workday has been an incredibly innovative software, in stark contrast to the product we previously had." – Director of Finance in the government industry [read full review]

For More Information

- Download a complimentary copy of the report, Gartner® Peer Insights™ 'Voice of the Customer for Cloud ERP for Service-Centric Enterprises.
- Learn why Workday was named a Leader in the 2024 Gartner Magic Quadrant for Cloud ERP for Service-Centric Enterprises.

Gartner Disclaimer

Gartner, Voice of the Customer for Cloud ERP for Service-Centric Enterprises, By Peer Contributors, 23 May 2025

Gartner, Magic Quadrant™ for Cloud ERP for Service-Centric Enterprises, By Robert Anderson, Denis Torii, Sam Grinter, Naveen Mahendra, Tomas Kienast, Johan Jartelius, 4 November 2024

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About Workday

Workday is the AI platform that helps organizations manage their most important assets – theirpeople and money. The Workday platform is built with AI at the core to help customers elevate people, supercharge work, and move their business forever forward. Workday is used by more than 11,000 organizations around the world and across industries – from medium-sized businesses to more than 60% of the Fortune 500. For more information about Workday, visit workday.com.

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Forward-Looking Statements

This press release contains forward-looking statements including, among other things, statements regarding Workday's plans, beliefs, and expectations. These forward-looking statements are based only on currently available information and our current beliefs, expectations, and assumptions. Because forward-looking statements relate to the future, they are subject to inherent risks, uncertainties, assumptions, and changes in circumstances that are difficult to predict and many of which are outside of our control. If the risks materialize, assumptions prove incorrect, or we experience unexpected changes in circumstances, actual results could differ materially from the results implied by these forward-looking statements, and therefore you should not rely on any forward-looking statements. Risks include, but are not limited to, risks described in our filings with the Securities and Exchange Commission ("SEC"), including our most recent report on Form 10-Q or Form 10-K and other reports that we have filed and will file with the SEC from time to time, which could cause actual results to vary from expectations. Workday assumes no obligation to, and does not currently intend to, update any such forward-looking statements after the date of this release, except as required by law.

Any unreleased services, features, or functions referenced in this document, our website, or other press releases or public statements that are not currently available are subject to change at Workday's discretion and may not be delivered as planned or at all. Customers who purchase Workday services should make their purchase decisions based upon services, features, and functions that are currently available.

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https://newsroom.workday.com/2025-06-05-Workday-is-the-Only-Vendor-to-be-Named-a-Customers-Choice-in-2025-Gartner-Peer-Insights-for-Cloud-ERP-for-Service-Centric-Enterprises